



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Dean C. Marchand et al.

Confirmation No.: 6214

Serial No.: 09/875,083

Art Unit: 2642

Filed: June 6, 2001

Examiner: William J. Deane, Jr.

Title: Service Management System Blocking

INFORMATION DISCLOSURE STATEMENTCommissioner for Patents
Washington, DC 20231**RECEIVED**
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Dear Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

The documents listed herein are submitted under 37 C.F.R. § 1.97(e)(1), and are before the mailing date of any of a final action under § 1.113, a notice of allowance under § 1.311, or an action that otherwise closes prosecution in the application, therefore no fee is due. A copy of the International Search Report is enclosed for the Examiner's convenience.

Each item of information contained in the information disclosure statement was first cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.



COS99012

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Eugene G. Byrd
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Date: 10/22/2002

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GP 2642

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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/875,083	
	Filing Date	June 6, 2001	
	First Named Inventor	Dean C. Marchand et al.	
	Group Art Unit	2642	
	Examiner Name	William J. Deane, Jr.	
Total Number of Pages in This Submission	8 + Refs.	Attorney Docket Number	COS99012

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